

Attachment 1 - IATA Disclaimer



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Dear Agent,

Air Algérie invites you to read attentively the following instructions:

- AIR ALGERIE informs its partners that from the 1st of February 2016 any refund is subject to refund fees of 10 euros or equivalent. These fees are applicable to all tickets of normal or reduced fare (Reduced fare like Inf , Chd or Kcd).

The amount will be collected on the section CP (Cancellation penalty).

- It is mandatory to introduce the client contact and not the agent contact on each PNR .And for each membership loyalty program plus of AIRALGERIE.
- For any request of booking or selling ticket on "First Class" for long-hall (Montreal, Beijing and Dubai) for passengers accompanied with infants, we ask you to direct them to the business or economic classes with appropriate seating.

Any Breach may lead cancellation of the relating booking or Air Algérie membership, even an ADM recovery.

For your inquiries regarding this, please contact your representative airline or email us to: dl-sdgd-ah@airalgerie.dz

Air Algérie thanks you for your cooperation and wish you a happy new year

